



Erasmus+ Strategic Partnership project «Online Study Platform on Mediation» Project number: 2016-1-LV01-KA203-022660

## Mediation in Civil Case. NEIGHBOURHOOD DISPUTE.

Frank Smith is 25 years old. He has moved to live to Latvia 3 months ago. He is multi-artist from England. In Latvia he earns his money by playing music in clubs, participating in various art projects, as well as getting financial support from grants to artists. Also Frank is quite skilled designer and he can make repair works of apartments during reconstruction process. Frank is open to the world and takes his life easy.

Frank rents a small apartment in the suburbs of Riga. The owner of the apartment and whole house is Mrs. Antonia Daugaviete, 72 years old lady. There are 4 more apartments in this building. Mrs. Antonia lives in one of these apartments. In the other apartments live people of the same age as Mrs. Antonia – all of them are already retired.

When Frank started to live in the apartment, it was in a terrible technical condition. Heating of the apartment is done by firewood heating. Frank fixed the stove, otherwise it didn't kept any warmth in it. Also all windows and their frames were extremely loose, so Frank fixed them as well and painted in a nice purple colour.

Mostly Frank spends his time out of house, and returns home late. Sometimes friends come over, and then they listen to music, paint and compose. Frank rarely meets Mrs. Antonia. Financially Frank is very accurate and pays all the bills and rent of the apartment, which is quite high taking into account technical condition of the apartment. However Frank likes the district and wishes to stay in the apartment, because it is located in a quite place where it's nice to relax after loud daily work.

Mrs. Antonia has warned Frank several times that she will terminate his rent agreement and evict him from the apartment, because Frank does not respect her and other renters of the house. To the opinion of Mrs. Antonia Frank's clothes are provocative, also his lifestyle is unacceptable, the type of music he listens is weird and scary. In other words – to Mrs. Antonia Frank looks like from a different planet. Moreover he is foreigner and she does not trust foreigners, because all her life she has lived just in one country, even one city, without meeting much people outside.

Financially Mrs. Antonia does not have easy times. The house is old and the other renters are old, almost family friends. Therefore she does not have courage to increase the rent. Repairs of the house are inevitable, but she does not have any savings to start it. Therefore from one side she needs to keep Frank as a renter in house, but from the other side she is frustrated about his very modern life style. Once Mrs. Antonia discovered that Frank has put in the garbage beautiful small metallic doors of the stove. Mrs. Antonia remembers that in her childhood – 65 years ago – when her father

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built this house – she assisted her father at making this particular stove and choosing these beautiful metallic doors. However Frank said that these doors were already completely wore out, and therefore without consulting to Mrs. Antonia he changed these doors and installed new ones.

Now Mrs. Antonia has prepared a legal claim to the court about prior termination of the rent agreement and eviction of Frank from the apartment.

However before going to the court Mrs. Antonia and Frank are ready to go to a mediator and try resolving their dispute by means of mediation.

Organize mediation session in a civil case with the following persons:

- 1. A mediator;
- 2. Mrs. Antonia Daugaviete the owner of the house
- 3. Mr. Frank Smith the renter of the apartment

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